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WELFARE AND INSTITUTIONS CODE - WIC

DIVISION 9. PUBLIC SOCIAL SERVICES [10000 - 18999.98] (Division 9 added by Stats. 1965, Ch. 1784.)

PART 3. AID AND MEDICAL ASSISTANCE [11000 - 15771] (Part 3 added by Stats. 1965, Ch. 1784.)

CHAPTER 9.5. Supportive Care Organizations [15300 - 15451] (Chapter 9.5 added by Stats. 1974, Ch. 992.)

ARTICLE 5. Administration [15400 - 15406] (Article 5 added by Stats. 1974, Ch. 992.)

15400. The supportive care organization shall make a concerted effort to employ persons over the age of 40 when such qualified personnel are available.

(Added by Stats. 1974, Ch. 992.)

15401. The project shall provide a single standard record for each participant, and shall cooperate with subcontractors and providers of noncovered services to maintain a complete unit record for each participant.

(Added by Stats. 1974, Ch. 992.)

15402. The projects shall provide to the department and to the participants such statistical information regarding utilization of services, age and sex, specific mortality and morbidity rates, patient discomfort, patient disability, patient satisfaction, services supplied, quality of care, manpower resources, and class of health care and administration, compiled from its basic data system, as the department may require.

(Amended by Stats. 1979, Ch. 373.)

15403. The projects shall establish procedures for continuous review of utilization and cost of services.

(Added by Stats. 1974, Ch. 992.)

15404. Participation in a supportive care project plan shall be voluntary and the project shall not use false advertising or any other form of coercion to induce enrollment. Failure to comply with this section will constitute a substantial breach of contract.

(Added by Stats. 1974, Ch. 992.)

15405. A participant grievance procedure must be established by the project through which an aggrieved participant may submit his complaint to the project which will hear and take action on the complaint.

(Added by Stats. 1974, Ch. 992.)

15406. If the participant is not satisfied with the project's disposition of his grievance, he may appeal the project's decision to the department. The department shall make a written determination within 30 days. Findings and recommendations of the department shall be binding upon the project.

(Amended by Stats. 1979, Ch. 373.)